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PATENT
Attorney Docket No.: 021756-011900US
Client Ref. No.: OID-2005-162-01

TOWNSEND and TOWNSEND and CREW LLP

By: /Sandra Lee Bourassa, PLS/
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Joan C. Teng

Application No.: 09/998,910

Filed: November 30, 2001

For: TEMPLATE BASED WORKFLOW
DEFINITION

Customer No.: 51206

Confirmation No. 4169

Examiner: Blair, Douglas B.

Technology Center/Art Unit: 2142

PRELIMINARY AMENDMENT

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Prior to examination of the above-referenced application, please enter the following amendments and remarks:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 14 of this paper.